

Content Controller browser and settings requirements

Client requirements

Learner requirements

Client browser requirements

We support developer updated versions of the following browsers for learner environments and the Content Controller interface:

- Apple Safari
- Google Chrome
- Mozilla Firefox
- Internet Explorer 11
- Microsoft Edge

Client requirements from the LMS

To ensure that users can access the files you share from Content Controller in their learning environment, they'll need:

- 1. To add, launch, and share content as one of the following standards:
 - SCORM 1.2
 - SCORM 2004 3rd Edition
 - SCORM 2004 4th Edition
 - AICC
 - LTI 1.1
 - LTI 1.3
- 2. Cross-Domain communication support, specifically the ability to access the domain where your Content Controller application is deployed, which may require whitelisting that domain.
- 3. Support for TLS 1.2.

Basic learner settings

Learners need the following to play courses correctly:

- Internet connection
- Modern supported browsers (See client supported browsers)
- Allow pop-up windows in browser settings

Advanced learner settings

Learners may have to adjust the following advanced settings for optimal performance:

- 1. Add the Content Controller deployment domain as a trusted site.
- Accepting third-party cookies from Content Controller is required by default to authenticate users. We have the ability to use an alternate mode of authentication called 'Content Vault'. Content Vault uses a configurable set of details pulled from your user for authentication.
- 3. An 800 x 600 minimum screen resolution (1024 x 600 or 1024 x 768 is ideal).